

PRIVACY POLICY

Given below is the privacy policy in accordance with the provisions of the Information Technology Act, 2000 ("IT ACT"). Information Technology (Intermediary Guidelines) Rules, 2011. Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

At **JCC Educational Services** (available at <https://jccmba.com/>), one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by JCC and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us at info@jccmba.com

INFORMATION COLLECTED FROM YOU

We collect several types of information for various purposes to provide and improve our service to you:

- **Personal Data:** While using our website to enquire about MBA entrance coaching, bank exams, or other courses, we may ask you to provide us with certain personally identifiable information, such as:
 - Name
 - Email address
 - Phone number
 - Current education status or interest in specific exams (CAT, MAT, CMAT, etc.)
- **Usage Data:** We may also collect information on how the website is accessed and used. This includes your computer's IP address, browser type, browser version, the pages of our site that you visit, and the time spent on those pages.
- This Privacy Policy is applicable to persons who views, browses or uses the Services ("User"). For the purpose of this Policy, wherever the context so requires "you" or "your" shall mean User and the term "we", "us", "our" shall mean Company.

HOW WE USE YOUR INFORMATION

We use the collected data for various purposes:

- To provide and maintain our service.
- To notify you about changes to our courses or schedules.
- To provide student support and respond to inquiries.
- To gather analysis so that we can improve our website and marketing.
- To send you newsletters, marketing, or promotional materials (only if you have opted in).

COOKIES AND WEB BEACONS

Like any other website, jccmba.com uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

THIRD-PARTY PRIVACY POLICIES

JCC's Privacy Policy does not apply to other advertisers or websites. We may use third-party services like Google Analytics or Meta Pixel to track website performance and run targeted ads. We advise you to consult the respective Privacy Policies of these third-party ad servers for more detailed information.

DATA SECURITY

The security of your data is important to us, but remember that no method of transmission over the Internet is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

YOUR DATA PROTECTION RIGHTS

You have the right to:

- Request access to the personal data we hold about you.
- Request that we correct any information you believe is inaccurate.
- Request that we erase your personal data under certain conditions.
- Object to our processing of your personal data.

CHILDREN'S INFORMATION

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity. JCC does not knowingly collect any Personal Identifiable Information from children under the age of 13.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

CONTACT US

If you have any questions about this Privacy Policy, please contact us:

- **By Email:** info@jccmba.com
- **By Visiting our Office:** V.F. - 6, Twin Plaza, In Front of BSNL Office, Agrasen Chowk, Bilaspur, Chhattisgarh
- **By Phone:** 07752-407575

We request you to please provide the following information in your complaint:

- a) Identification of the information provided by you.
- b) Clear statement as to whether the information is personal information or sensitive personal information.
- c) Your address, telephone number or e-mail address.
- e) A statement that you have a good-faith belief that use of the information has been processed incorrectly or disclosed without authorization, as the case may be.
- f) A statement, under penalty of perjury, that the information in the notice is accurate, and that you are authorized to act on behalf of the owner of the right that is allegedly infringed.

The Company may reach out to you to confirm or discuss certain details about your complaint and issues raised.

The Company shall not be responsible for any communication, if addressed, to any non-designated person in this regard.

You may also contact us in case you have any questions / suggestions about the Policy using the contact information mentioned above.